GENERAL TERMS OF TRANSPORTATION OF THE MOBY S.P.A., MILAN

The following general terms of transportation are available at all ticket desks, Moby S.p.A. company offices, Moby Lines Europe GmbH and travel agencies. The term "passenger" designates any person transported in accordance with the present general terms of passenger and vehicle transportation. The passenger is asket motivated transportation. The passenger is asket motivated transport company actually carrying out the transport company and the transport company actually carrying out the transport company and the transport company actually carrying out the transport company and actual transport company and the transport company actually carrying out the transport company and the transport company actually carrying out the transport to other she read to the contractual transport company or to other western European shipping companies, even after the significant of the contract. If the contractual company does not carry out the transport, the company carrying out the transport assumes the transport, the company carrying out the transport assumes the passenger also has the right to proceed against the latter. Further, in case of complaints concerning the contractual company does not carry out the passenger also has the right to proceed against the latter. Further, in case of complaints concerning the contractual company or the company carrying out the transport. The passenger may contact Moby S.p.A. Compaints will not be taken into account if Mobys. p.A. Milano or Moby the contractual company of the contractual c

day's after the date of departure. Reimbursement can be requested by presentation of all original documents only at the agency where the ticket was bought, and if they were certificated by a traveling agency, by MOBY, the responsible port agency or the purser with date, stamp and signature (for each way).

3A.-APPLICATION OF VOICHERS: In the event of cancellation of a ticket purchased using a youcher previously granted to the passenger, a refund will only be made by the issue of a further youcher, which may intum be used to the passenger, a refund coupons).

4.-LOSS OF THE TICKET: The booking or port office must be informed immediately of loss or theft of a ticket. Replacement tickets may only be sisued on condition that the lost ticket has not been used, a reservation has been made and the passenger can provide proof of identity by assport or identity card. Generally € 10.00 will be charged immediately for the issue of a replacement ticket as a processing fee at port office. A.-AALINET TO RECEIVE TICKET IN THE CASE OF ONLINE BOOKINGS (ADDITION TO ARTICLE 4): If the customer does not receive a valid ticket of an incorrect email address, disruptions to internet or mobile telephony connection of the customer of technical dysfunction of the customer's device, the booking center must be informed of this immediately by e-mail at info@mobylines.com. A ticket copy can only be sissed on the condition that the original ticket has not yet been used and on payment of a processing fee of £ 10.00.

5-BOOKING CHANGES: Amendments, if permitted - this refers to insignificant name-changes as well (transfer of ticket excluded) - require a written form row. In censessary extra charge for changes in the seasonal network of the condition than the original ticket has not yet been used and on payment of a processing fee of £ 10.00.

At special rate bookings with destination is of tilbs and from Sardinia to consider the application conditions in another way, the following modification fees are calculated:

At Declaration and the condi

Sardinian tariff. Referral proves are necessary and must be presented at embarkation. If these conditions are not obeyed and at embarkation it is noticed that e.g. one person can't claim for this Sardinian reduction or that documents at embarkation are missing, the Sardinian ticket declines completely and will not be refunded. A purchase of a new ticket at full rate gets necessary. A booking based on reduction for Sardinians in connection with BEST OFFER TARIF will be calculated on 100% cancellation fee. If not all passengers full these conditions, they can't be reserved on the Sardinian ticket but there must be done two bookings separately.

reserved on the Sardinian ticker but there must be done two bookings "7-HEECA" selected bearing the ship all passengers and wholeises must check in latest 30 minutes for passengers and 90 minutes for passengers raveling with selected. For passengers are selected to the passenger and selected to the passenger with the passenger to the passenger and selected to the sele

use of person handicapped or with restricted mobility in case of the harming event was caused by guilt or negligence of the carrier or the port operator. Guilt or negligence of the carrier is to be assumed at accident on high sea. A compensation after Art. I corresponds to the value of the equipment at state of purchase or a probable repair. These prescriptions are not valid in case of application of Art. 4 of the European regulations (UE) No. 329/2009. The person handicapped or with restricted mobility who needs support at embarkation as well must inform the carrier latest 48 hours before about is requirements and latest reach the port 90 min before departure.

who needs support at embarkation as well must mirorm use tarties takes at 8 hours before about is requirements and latest reach the port 90 min before departure.

18.-TRANS-PORTATION OF PREGNANT WOMEN: From the end of the sixth month of a pregnancy without complications, women must produce a medical certificate, issued not earlier than 7 days prior to departure, confirming that the mother to be is fit to travel on a ferry. The requirement of the produce and the sixth month of the series of complications, where the produce a medical certificate, regardless of the month of gestation. However, the Captain can refuse embarkation if he believes that the pregnant woman is not fit to travel.

19.-CHILDREN AMD YOUNG PEOPLE from the age of 12 up to and including 17 shall be allowed to travel alone, if a corresponding permission of a legal guardian has been submitted (the document must be in Italian language and comprise a copy of the legal guardians ID or passport) or if an adult group leader accepts responsibility. Children under the age of 12 will only be allowed to travel if accompanied by an The transport of children less than 4 years of age is included in the price. However, they do not have the right on a seat or a cabin bed. Children from 4 years of age in sculpting regulations, ferry companies have to inform the port authorities about the vehicle interferore passengers are obligated to indicate this with booking. In case that this wasn't done, it can be done while embarkation. It is not necessary for transits to from Elba at this moment.

ferry companies have to inform the port authorities about the vehicle license plate no, of each vehicle. Therefore passengers are obligated to indicate this with booking. In case that this wasn't done, it can be done while embarkation. It is not necessary for transits to/from Elba at this moment.

21.-LOST OBJECTS: if the passenger forgets or loses personal objects on board, he can address himself to the reception of the ship. If debarkation already has taken place, the passenger can download a standard formfromMoby's Homepage and send it filled in by e-mail to oggettismarti@moby.it. The corresponding department will effect investigations and inform about the result. The shipping com-panil oggettismarti@moby.it. The corresponding department will effect investigations and inform about the result. The shipping com-panil or specific provides the provided of the provide

Moby S.p.A., Via Larga 26, 20122 Milano, Italy September 2021







Wichtige Informationen: Die beiliegenden Reisebedingungen, die auch im gültigen Prospekt der Reederei gedruckt sind, sind ein wesentlicher Bestandteil dieses Tickets. Die Broschüren erhalten Sie in den MOBY Büros oder in guten Reisebüros.

Unsere Häfen: Wichtige Hinweise und einen Routenplaner finden Sie unter www.mobylines.de

Umbuchungen sind mit MOBY CARD auch Online unter www.mobylines.de möglich

Einschiffung: Vor der Einschiffung legen Sie bitte Ihr Ticket unserem Personal beim Check in am Platz vor dem Schiff vor.

Check in: mit Fahrzeug spätestens 90 Min. vor Abfahrt – ohne Fahrzeug spätestens 30 Min. vor Abfahrt. Bei späterem Erscheinen kann die Beförderung verweigert und das Ticket nicht erstattet werden. Um dies zu verhindern, informieren Sie bitte rechtzeitig das entsprechende Hafenbüro. Die Fahrzeuge werden nur von den Fahrern an Bord gebracht, die Mitreisenden werden gebeten, die Fähre über die Passagiereingänge zu betreten oder zu verlassen. Important information: The attached general terms of transport, printed also within the current brochure, are essential part of this ticket. You receive the brochures at MOBY offices or at qualified travel agencies.

Our ports: Important indications and a navigation system you'll find on the internet page www.mobylines.com

Modifications are possible online on page www.mobylines.com by MOBY CARD.

Embarkation: Before boarding the ship all passengers must check-in at the electronic check-in at the docks or at our port offices.

Check-in: with vehicle latest 90 min. prior to departure - without vehicle latest 30 min. prior to departure, if the passengers present themselves later as announced the transportation can be cancelled without any refund. To avoid this please inform our port office in time. Only the drivers are allowed to embark with their vehicles, all other passengers will be embarked via the main entrance.

Les informations importantes: Les conditions générales de transport ci-jointes, également imprimées sur le prospectus actuel, représentent un élément indispensable au ticket. Vous recevrez les brochures dans tous les bureaux MOBY et les agences de voyages de qualité.

Nos ports: Vous trouverez tous les renseignements importants et une carte routière sur www.mobylines.fr

Modifications: Elles sont possibles en ligne avec la Moby Card - inscription sur le site www.mobylines.fr

L'embarquement: Nous vous prions de présenter votre ticket à notre personnel lors du check-in sur la place devant le bateau.

Le check-in: il se fait au plus tard 90 min. avant le départ avec véhicule - sans véhicule il se fait 30 min. avant le départ. En cas de retard, l'embarquement peut vous être refusé sans que le ticket ne vous soit remboursé. Pour éviter ceci, nous vous prions d'informer, à temps, le bureau du port correspondant. L'accès en voiture n'est permis qu'au conducteur lui-même; les autres occupants sont priés de monter à pied par les entrées leur étant réservées.

www.mobylines.dewww.mobylines.comwww.mobylines.fr

UNSERE HAFENBÜROS - OUR PORT AGENTS - NOS AGENTS POUR LES PORTS

MOBY PORTOFERRAIO (Elba) V.le Elba, 12 - 57037 Portoferraio Tel. 00390 (565) 91.41.33 Telefax 00390 (565) 91.67.52 moby.portoferraio@moby.it

PIOMBINO

Moby c/o Stazione Marittima Piazzale Premuda - 57025 Piombino Einschiffung nach Elba Embarkation to Elba Bureau d'embarquement Ile d'Elbe Tel. 00390 (565) 221212 - 276077 Einschiffung nach Sardinien Embarkation to Sardinia Bureau d'embarquement Sardaigne Tel. 00390 (565) 222300

GENUA - GENOA - GENES

Varco Albertazzi
Moby c/o Terminal Traghetti
Ple dei Traghetti Iqbal Masih 5
16126 Genova
Tel. 00390 (10) 25.41.513
Telefax 00390 (10) 25.43.916
moby.genova@moby.it

Es darf nicht früher als 6 Std vor Abfahrt des gebuchten Schiffes auf das Hafengelände gefahren werden, und dies auch nur mit gültigem Ticket.

It may not be driven into the port area earlier than 6h before departure of the booked ship, and that only with a valid ticket.

Il n'est pas autorisé d'avoir accès à la zone portuaire plus tôt que 6 heures avant le départ du navire réservé et seulement avec un billet valide.

BONIFACIO

Hafen/Port Bonifacio, Gazano Tel. 0033 (495) 73.00.29 Telefax 0033 (495) 73.05.50

OLBIA

Moby - Unimare c/o Stazione Marittima Isola Bianca - 07026 Olbia Tel. 00390 (789) 20.40.13 Telefax 00390 (789) 27.933 Porto Cocciani Tel. 00390 (789) 58628 Fax 00390 (789) 53390

S. TERESA DI GALLURA

Moby c/o Hafen/Port S. Teresa di Gallura Tel. 00390 (789) 75.14.49

BASTIA

Sarl Colonna D'Istria & Fils Rue Cdt Luce de Casabianca, 4 20200 Bastia Tel. 0033 (495) 34.84.94 - 34.84.90 Telefax 0033 (495) 32.17.94 LIVORNO - LIVOURNE Moby c/o Einschiffungsbüro/Embarkation Embarkation Bureau d'embarquement Stazione Marittima Tel. 00390 (586) 89.99.50 Telefax 00390 (586) 89.59.86 Vasco Galvani Tel. 00390 (586) 409925 Fax 00390 (586) 401213

